

A Letter from the Director

I would like to take this opportunity to welcome you to the official website of the Los Angeles County, Department of Health Services, Office of Managed Care, Community Health Plan.

The Office of Managed Care's website was created as an informational and educational tool to help members, providers, staff and the public-at-large navigate Los Angeles County's Managed Healthcare Plan.

It is our mission to assure that the health services provided to the communities we serve are through a managed integrated delivery system, which assures access, quality and cost effectiveness. It is with that in mind that we have attempted to provide you with clear, concise information regarding the Community Health Plan. It is our aim to foster positive values and expect that our employees exhibit those same values.

The website was designed to provide the user with ease of navigation, allowing you to go to specific areas for your specific needs. As a current member of one of our product lines, you can enter directly into the Member's Area and use the services within. If you are one of our plan providers, you can see an online copy of the Provider Bulletin. Non-members can familiarize themselves with the product lines we offer as well as link to other DHS websites.

Thank you for taking the time to view the Office of Managed Care's website. Please return often, as this site will be updated frequently.

Sincerely,

A handwritten signature in black ink that reads "Pauline Rodriguez". The script is fluid and cursive, with the first letters of each word being capitalized and larger than the rest of the letters.

Acting Director
Office of Managed Care/Community Health Plan